

March, 23, 2020

Dear Valued Customers,

As the COVID-19 pandemic continues to develop in the United States, I want to keep you updated on the current situation at KUS USA.

As of 12:01am March 23, 2020, the mayor of Broward County (where KUS USA, Inc office and warehouse are located) has ordered all non-essential business to close in order to contain the spread of COVID-19.

KUS USA, Inc is not affected by this order. As a major supplier to several truck manufacturers, logistics companies, and the emergency response industry our customer and us are considered essential business by the Department of Homeland Security and will remain open and operational, but with some schedule adjustments.

Effective Mar 24, 2020, we will be implementing a rotating work schedule in order to reduce the number of staff in the office. Half of the team will be working in the office while the other half will work remote from home, if possible. This means there might a longer lead time to have your orders processed and shipped out.

Please understand health and well-being of our employees and the business continuity of our customer is of utmost important to us. KUS will continue to diligently follow the development of COVID-19 and closely monitor any updates. We will keep you apprised of any updates and situations to what KUS is doing to minimize the impact of COVID-19 on our operations.

Please do not hesitate to contact us with any questions or concerns.

Sincerely,



Yale Huang

President – Americas Region